

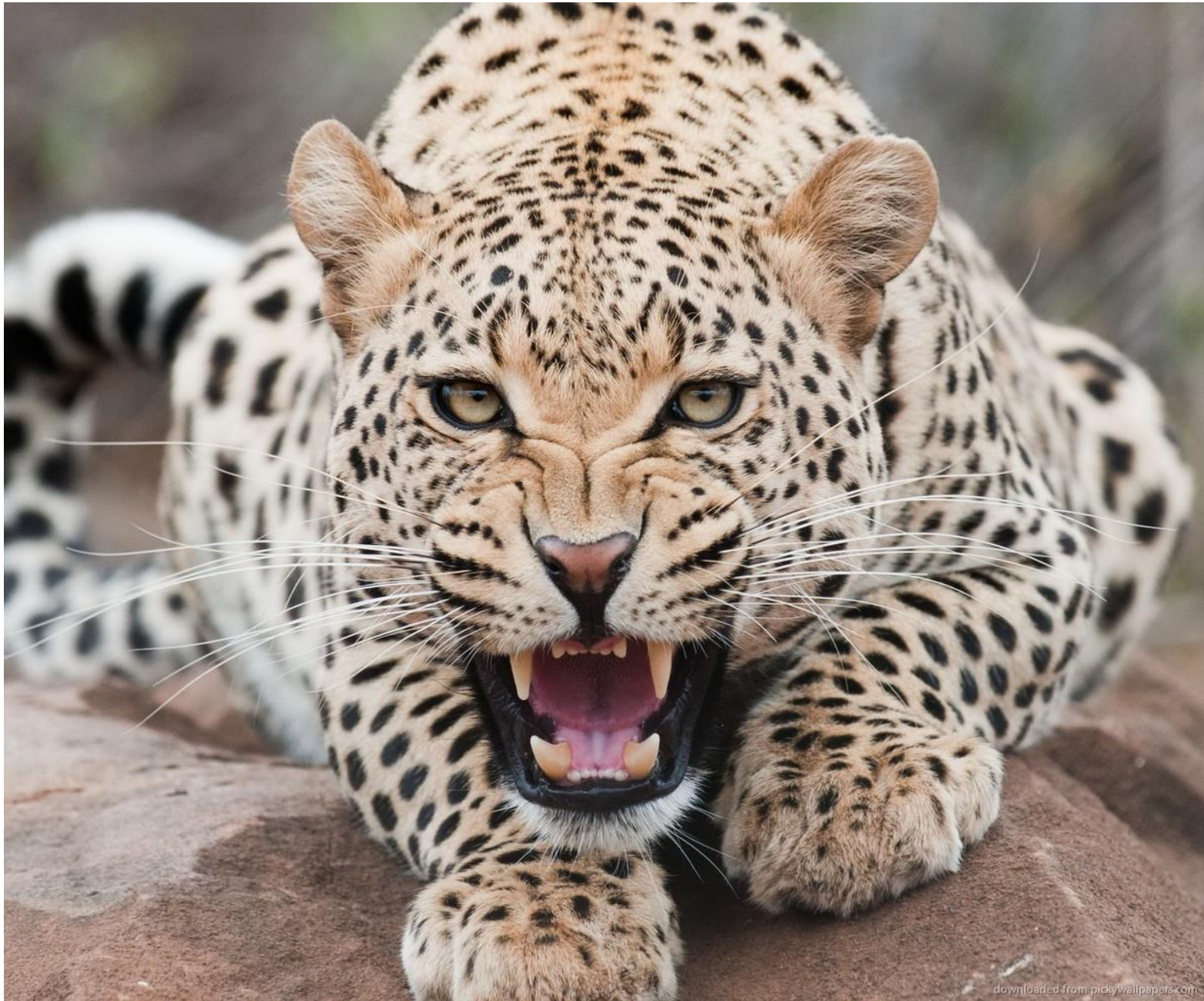
# About OMICS Group

OMICS Group is an amalgamation of [Open Access Publications](#) and worldwide international science conferences and events. Established in the year 2007 with the sole aim of making the information on Sciences and technology 'Open Access', OMICS Group publishes 500 online open access [scholarly journals](#) in all aspects of Science, Engineering, Management and Technology journals. OMICS Group has been instrumental in taking the knowledge on Science & technology to the doorsteps of ordinary men and women. Research Scholars, Students, Libraries, Educational Institutions, Research centers and the industry are main stakeholders that benefitted greatly from this knowledge dissemination. OMICS Group also organizes 500 [International conferences](#) annually across the globe, where knowledge transfer takes place through debates, round table discussions, poster presentations, workshops, symposia and exhibitions.

# OMICS International Conferences

OMICS International is a pioneer and leading science event organizer, which publishes around 500 open access journals and conducts over 500 Medical, Clinical, Engineering, Life Sciences, Pharma scientific conferences all over the globe annually with the support of more than 1000 scientific associations and 30,000 editorial board members and 3.5 million followers to its credit.

OMICS Group has organized 500 conferences, workshops and national symposiums across the major cities including San Francisco, Las Vegas, San Antonio, Omaha, Orlando, Raleigh, Santa Clara, Chicago, Philadelphia, Baltimore, United Kingdom, Valencia, Dubai, Beijing, Hyderabad, Bengaluru and Mumbai.



Passion for Innovation.  
Compassion for Patients.™



# Lean, six sigma and ISO and their applications in clinical trials/research

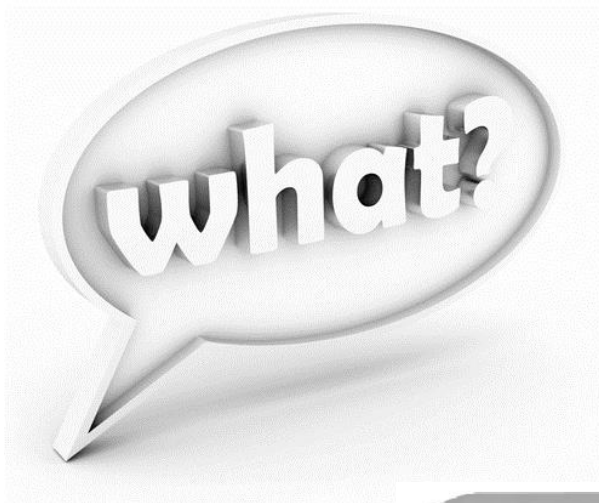
4<sup>th</sup> International Conference and Exhibition on Pharmacovigilance and  
Clinical Trials

Pramod Wable, Manager QA GCP\_GLP, Daiichi Sankyo Development, UK  
11 August 2015



# Lean Six Sigma and Its Applications in Clinical Research

## Objective



Feel confident about using Lean Six Sigma

# Let's discuss today!

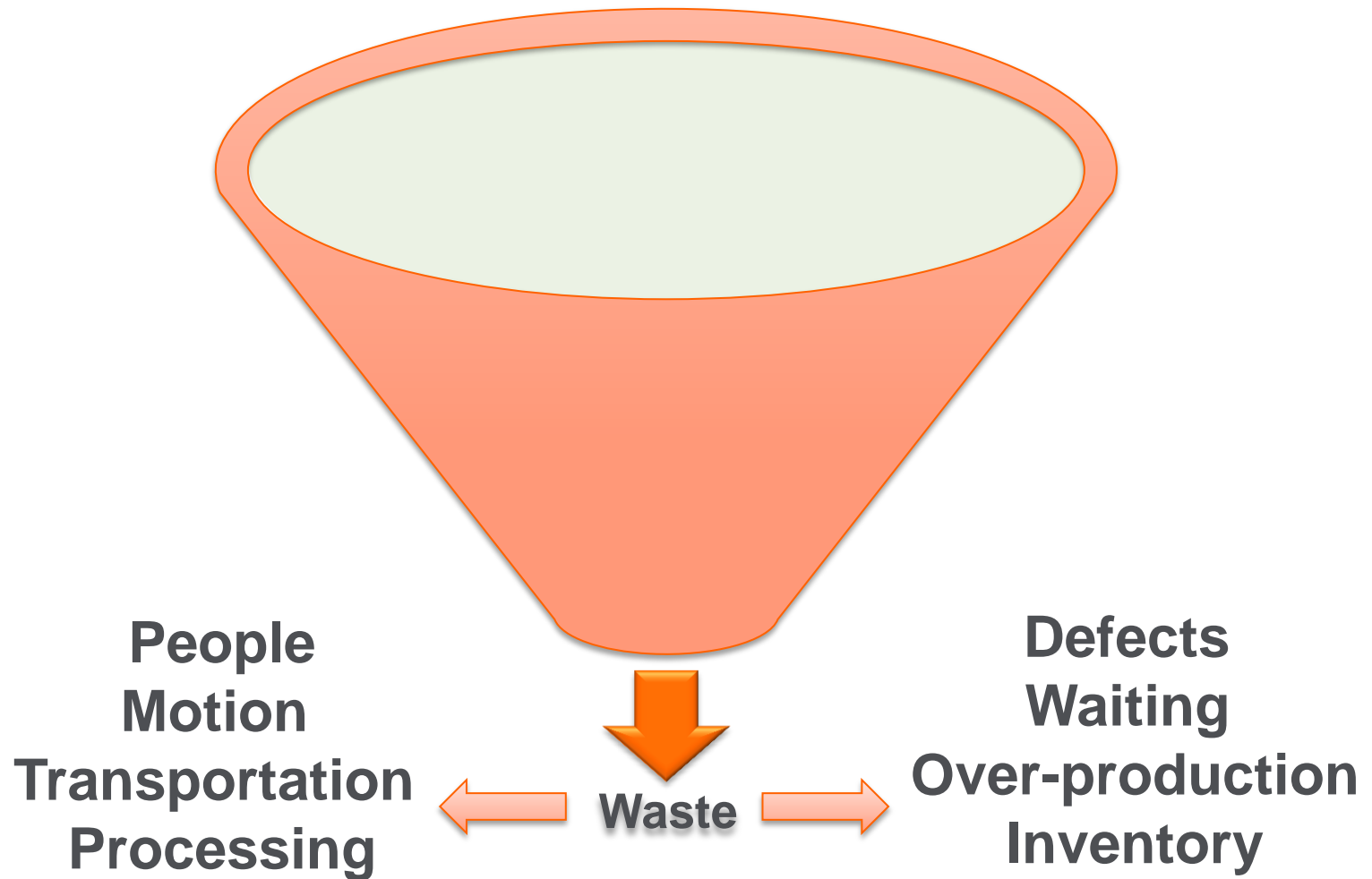


# What is Lean?

**“Continuous removal of the waste from process, product and service”**

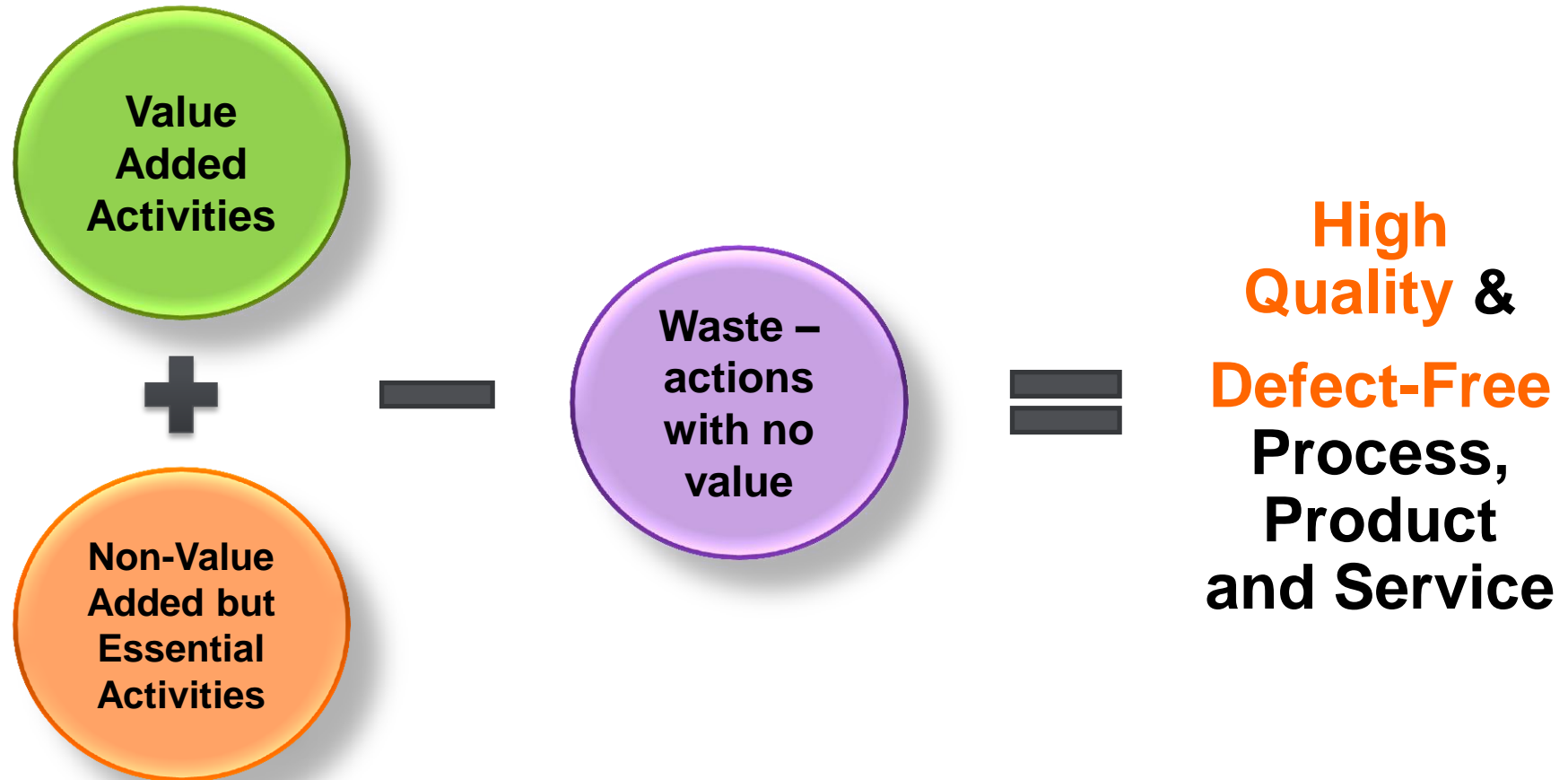


# Five Principles of Lean





# Lean Methodology - How



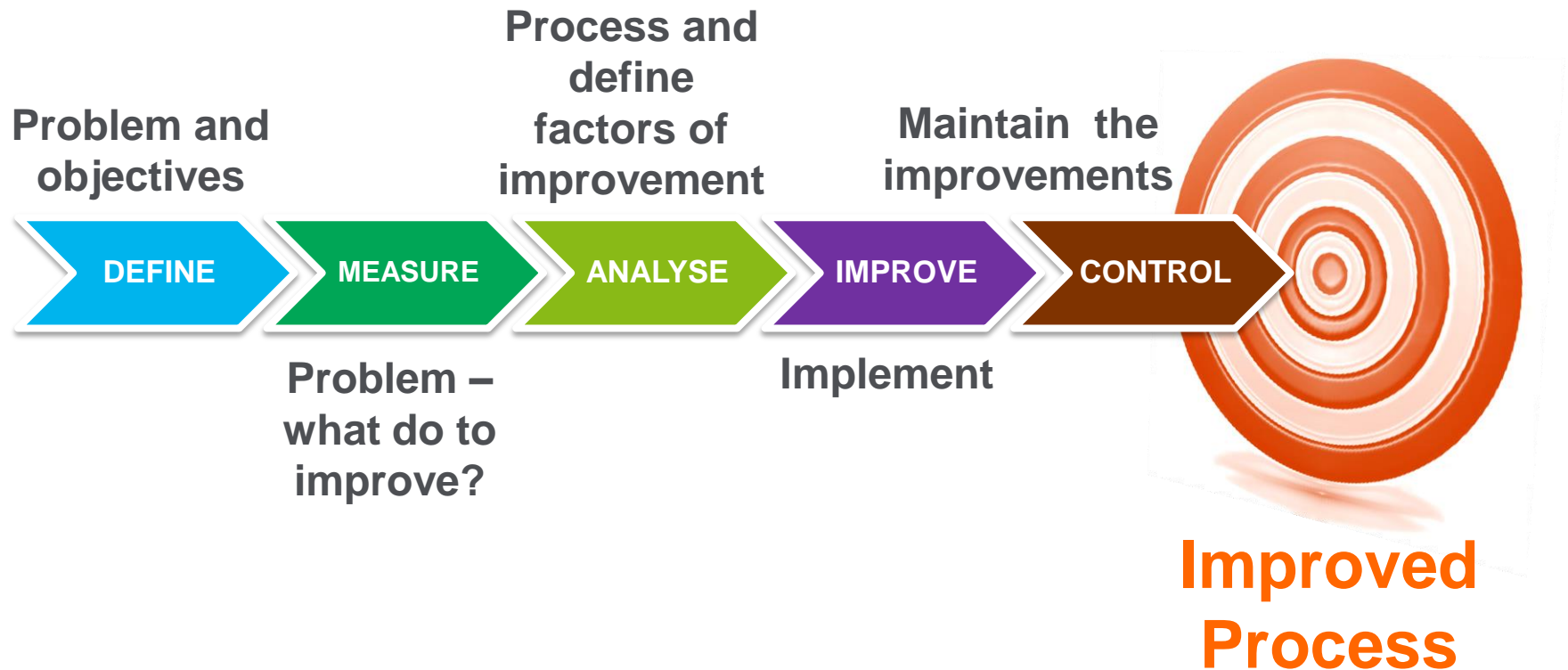
“Simply it is a set of techniques and tools for process improvement”

99.9997%

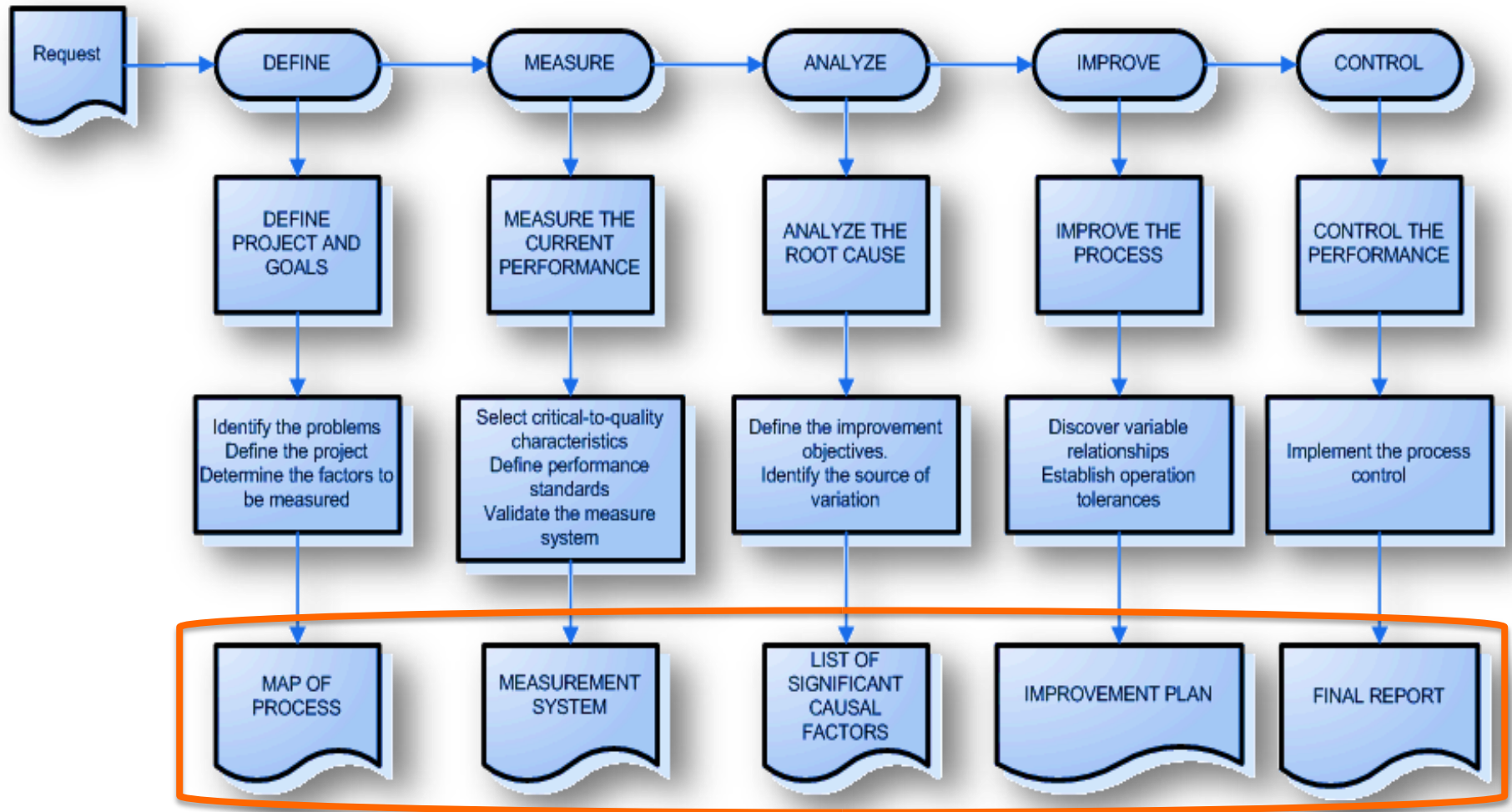
3.4 defective parts/million



## DMAIC



# Six Sigma Methodology



## What is it?





# Benefits



**Cost Reduction**



**Employee, Customer  
and Stakeholder  
Satisfaction**



**Time Management**



**Enhanced Organizational  
Capability**



**Cycle Time Reduction**



**Accelerated  
Problem Solving**



**Improved  
Performance**



**Strategic  
Planning**



# In Clinical Research

## Who is Lean Six Sigma **Candidate** in Clinical Research?

High performing companies

- Benchmark others
- Empower employees
- Continuously improve

**Ultimate Aim = Customer Satisfaction**

## Who is **Customer** in Clinical Research?

- Patients
- Doctors
- For clinical operations
  - Biostatistics, Quality Assurance etc. (internal customer)
  - Regulatory Agencies such as FDA, MHRA, EMA (customer by proxy)
  - Insurance companies (intermediate)



**Key – “Focusing on Output Measures” (The ‘X’ factor)**



# Key Potential Difficulties in Application

- Poor understanding
- Improper application of statistics/methodology
- “Going through the motions”
- Lack of time and clarity about project
- Resistance to change
- Negative perceptions
- Lack of effective system of communication



# Case Study - Shopping...!



## “Highly Regulated and Expensive Industry”



Research and Development

	Basic research	Discovery	Pre clinical development	Clinical development			FDA filing/approval and launch preparation	
				Phase 1	Phase 2	Phase 3		
Milestone		Disc Target overy	Lead Candidate	IND filed			NDA filed	NDA approval
Duration (years)	2.5	3	1	1.5	2	2.5	1.5	
% Years by phase	18	21	7	11	14	18	11	
% Years by function	Research: 46%			Development: 43%			Other: 11%	
% Cost by phase	4	15	10	15	22	31	3	
% Cost by function	Research: 29%			Development: 68%			Other: 3%	

Source of Table/Information: DOI: 10.1016/j.jala.2005.10.003

14

Approx. Years

Ultimate Challenge = ↑ Quality with ↓ Cost

# Case Study

Elliott Liu - Clinical Research during 2006

- **Objectivity** - reduction of a cycle time and improvement in the process
- **Process tested** – Paper Case Report Form (CRF)
- **Sample** – 32 patients and 21 CRF pages for each patient
- **Method** – Two methods of CRFs data entry were compared
  - A. In-house/organization's current method of CRFs data entry
  - B. Improved/enhanced CRF data entry process developed by using Lean Six Sigma
- **Measures** –
  - First data entry step
  - Second data entry step
  - Isolated time consuming steps affecting process cycle time and error rate
  - Time with respect to complete entry of CRFs into database

## **A. For In-house/organization's current method of CRFs data entry:**

- Labour intensive workflow
- Error prone
- Multiple QC cycles
- Manual query handling
- Weeks in data entry and transfer

## **B. Improved/enhanced CRF data entry process developed by using Lean Six Sigma**

- Dedicated project team involved
- Almost error free within 0.2% acceptance margin of SOP
- Less QC activity with more accuracy
- Less cycle time



Reduction of greater than **70%**  
**in cycle time** and errors while  
CRF Data Entry



Eliminating waste and  
duplication + Improve and  
redesign workflow/processes  
=  
Better and efficient  
workflow/processes



# The 'X' Factor

Focusing on **Output Measures** is something to look in a rear view mirror.



# Cocktail...!



# I hope this presentation helped you to strengthen your faith on Lean Six Sigma...!

Welcome to Heaven

I DON'T BELIEVE IT.

Lean Six Sigma Followers Only

If you QUALIFY;  
then you will get  
a BONUS

Lean Six Sigma WINGS

Be the Perfection

# Thank you!



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# Useful Reading –

- **The Lean Six Sigma Pocket Toolbook: A Quick Reference Guide to 70 Tools for Improving Quality and Speed**  
by Michael L. George, John Maxey, David T. Rowlands, Malcolm Upton
- **The Lean Six Sigma Black Belt Handbook: Tools and Methods for Process Acceleration**  
by Frank Voehl, H. James Harrington, Chuck Mignosa, Rich Charron
- **Velocity: Combining Lean, Six Sigma and the Theory of Constraints to Achieve Breakthrough Performance- A Business Novel**  
by Dee Jacob, Suzan Bergland, Jeff Cox

# Let us meet again..

We welcome you all to our future conferences of OMICS  
International

**5<sup>th</sup> International Conference & Exhibition on  
Pharmacovigilance & Clinical Trials**

On

**September 19 - 21, 2016 at Vienna, Austria**

<http://pharmacovigilance.pharmaceuticalconferences.com/>